

Warranty Coverage Guidelines

Models: CW85 I 8HD

Any parts replaced on a Cater-Wash washing machine should be genuine Cater-Wash parts. Any modifications or faults due to improper installation or misuse, outlined in the user manual, will not be covered under the warranty.

Cater-Wash Warranty is covered by Cater-kwik Ltd. We ensure that our expert engineers carry most spare parts to give our customers peace of mind and shorter machine downtime.

Parts not covered by the warranty

- **Door Lock** - Where the door lock has been damaged due to the door being forcefully closed.
- **Heating Element** - Cater-Wash recommend descaling your washing machine to prevent scale build up on the heating element as this is not covered by the warranty. This can be achieved with Cater-Wash Machine Descaler CK4209
- **Door Seal** - Please take care not to trap garments in the door seal when closing the door.
- **Door/Hinge** - Due to misuse / Forcefully closing the door
- **Buttons** - Do not apply too much pressure to the machine buttons.
- **Blocked Drain Filter/Filter Seal** - The machine filter should be emptied regularly to remove any debris. An engineer call out will be chargeable if the machine has failed due to a blocked drain or the drain pump has failed due to debris.

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